



**SHEERLINE®**  
ALUMINIUM WINDOWS AND DOORS

# 25 YEAR GUARANTEE

MAY 2024



**POWDER  
COATED FINISH**  
25 YEARS



**PROFILE  
INTEGRITY**  
25 YEARS



**THERMLOCK®**  
**PERFORMANCE**  
25 YEARS



**GASKET  
INTEGRITY**  
10 YEARS



**LAMINATED  
FOILING**  
10 YEARS

SEE REVERSE FOR TERMS AND CONDITIONS





# SHEERLINE GUARANTEES

## 01 / SHEERLINE STANDARD RANGES OF POWDER COATED COLOURS 25 YEARS

Guaranteed against significant shift of gloss retention and colourfastness for installations not within 10km of the coast, tidal estuary or any potential industrial or external pollutant.

All mitres, cut edges and drilled holes must be sealed with a suitable low modulus neutral cure silicone to ensure no bare metal edges are open to the environment, the responsibility for this is the fabricator and installers. Any on site damage to the coated material resulting in a breakage to the film should be repaired within 24 hours. During installation the responsibility for this lies with the installer, after installation this is the homeowner's responsibility.

Our Powder Coating guarantee excludes 'Hazardous Environments' as defined by ISO 12944-2:2018, which include marine environments affected by salt laden atmospheres, areas of industrial pollution and areas enclosing, or in close proximity to a swimming or leisure pool. Where Sheerline products are to be installed within 10km of such a Hazardous Environment then the approved Sheerline fabricator must request a specific 'Marine Grade' powder coating – which may be covered by a different guarantee and cleaning regime, see point 2 below.

## 02 / SHEERLINE BESPOKE GUARANTEES FOR MARINE, SPECIFIC LOCATIONS AND BESPOKE COLOURS AND FINISHES

Bespoke guarantees against significant shift of gloss retention and colourfastness can be provided by our suppliers based on specific locations, or colours that fall outside our standard cover as detailed in point 1. The final guarantee is defined by a free, pre-order enquiry service and is based on the installation address. Options for higher performance surface finishes can then be discussed if required to meet specific project requirements. Surcharges may apply.

For areas less than 50 metres from the high-water level of a marine environment, or less than 2m from the edge of a swimming/leisure pool, then no guarantee will be offered.

## 03 / 10-YEAR GUARANTEE ON LAMINATED PRODUCTS

Laminated Sheerline products are guaranteed against Discolouration and Delamination for 10 years from date of installation. This guarantee is issued in association with our laminated foil suppliers and applies to their standard UV stabilised products.

## 04 / PROFILE INTEGRITY AND THERMAL PERFORMANCE 25 YEARS

Against warping, bending, cracking and the separation of aluminium from Thermlock® thermal breaks.

## 05 / SUSTAINABILITY

All Sheerline products are easily recyclable using existing recycling facilities. Ensuring minimal environmental impact. Aluminium components are infinitely recyclable with 75% of all the aluminium ever produced still being in circulation. While the material used in our Thermlock® thermal breaks is expected to be able to be recycled at least 20 times through existing channels.

## 06 / GASKET INTEGRITY 10 YEARS

Sheerline gaskets are guaranteed to maintain an effective weatherseal and are guaranteed against stretching when used in the prescribed fashion under normal installation conditions.

## 07 / HARDWARE

Covered by the specific hardware manufacturers guarantees where applicable. Electrical hardware supplied by Sheerline is covered by a 12 month guarantee.

## 08 / GLAZING

Covered by the specific IGU (Insulated Glazed Unit) manufacturer, or fabricators guarantees where applicable.

### GENERAL EXCLUSIONS AND TERMS AND CONDITIONS

These Guarantees are applicable to standard residential installations in the United Kingdom and Eire only and are written in conjunction with our suppliers and their satisfaction with our manufacturing controls and processes.

*Please note Sheerline, as a system component supplier, does not guarantee any aspect of installation or fabrication, and this guarantee does not extend to third party components. In the event of a successful claim this guarantee is limited to the resupply of Sheerline components and does not cover any contingent losses. All guarantees are subject to installation and manufacture following Sheerline guidelines and the adherence to Sheerline's maintenance recommendations (available as a download on [www.sheerline.com](http://www.sheerline.com)) and BS 8213 - 4:2016 the Code of Practice for the Survey and Installation of Windows and External doorsets, where applicable.*

*All claims must show evidence of original purchase date and cleared invoice. Sheerline is a brand wholly owned by Garner Aluminium Extrusions Ltd, trading as Garnalex.*

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